

Office of Health Care Quality

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: DD0239	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 08/08/2014
NAME OF PROVIDER OR SUPPLIER SECOND FAMILY, INC		STREET ADDRESS, CITY, STATE, ZIP CODE 337 BRIGHTSEAT ROAD SUITE 111 LANDOVER, MD 20785			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
Y 000	Initial Comments On August 8, 2014 a follow-up survey was conducted to determine the licensee's compliance with applicable COMAR regulations 14.31.05-07, 10.27.11 and 10.22.02. Survey activities included the review of program and medical records of 2 individuals including interviews and observations as well as interviews and observations of administrative and support staff. Although a number of site visits may have included multiple visits, site visits were conducted at 1 of 9 residential sites. The licensee census at the time of the survey was 34 children.	Y 000			
Y2335 SS=F	14.31.06.05F1 Personnel Admin: Trng: 40 Hrs Init n Annual .05 Personnel Administration. F. Training of Child Care Workers. (1) Each employee who provides direct care to children shall receive a minimum of 40 hours of initial and annual training. This Regulation is not met as evidenced by: See deficiency statement under tag #Y2405.	Y2335			
Y2405 SS=F	14.31.06.05F3k Personnel Admin: Trng: Spec Needs of Popu .05 Personnel Administration. F. Training of Child Care Workers. (3) The training of employees who may provide direct care to children shall include:	Y2405			

OHCO

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Y2405	<p>Continued From page 1</p> <p>(k) Special needs of the population served;</p> <p>This Regulation is not met as evidenced by: Individual #9923</p> <p>Individual# 9923 is diagnosed with</p> <p>On</p> <p>trach dislodged while staff were performing trach care. The agency CEO reported that staff froze when the trach dislodged and was not able to place it back. The staff then called 911.</p> <p>Review of the individualized nursing care plan training forms, signed by the License Practical Nurses (LPNs #1 and #2) revealed that they received training on 7/28/14 by the agency Registered Nurse (RN) after the agency received an immediate notification for lack of staff training on 7/23/2014.</p> <p>Direct observation of LPNs #1 and #2 on 8/6/2014 revealed that they were not able to perform trach care safely for the individuals. They LPNs were disorganized in gathering the supplies; requesting other staff to check in other children's bedrooms for sterile and clean gloves, 4 X 4 gauze and a trach collar. Staff #1 poured unlabeled saline from the bottom of a cart into the container to be used for washing the inner canula. She was redirected by a colleague who suggested that they use sterile saline bullets instead. Upon discovering that the Trach was not the correct size, the LPNs debated about using it until the agency RN intervened telling them that using the incorrect sized trach was not appropriate. A search throughout the house and</p>	Y2405		

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Y2405	Continued From page 2 in two emergency bags in the supply closet revealed no extra trachs. Both LPNs then gloved and attempted to perform trach care and broke the sterile field on several occasions. At that point, surveyor requested that the RN immediately assign the task to another nurse to ensure the child's safety. A conversation later with executive director revealed that staff persons #1 and #2 had not attended the agency's Trach and Ventilator training. Staff person #1 was the nurse who was performing trach care on _____ when individual # 9923's trach dislodged. On 8/6/2014, the agency was given a second immediate notification for lack of staff training, as cited in the Focused Survey completed on 7/25/14. This deficiency also applies to tag #Y2335 and #N0130.	Y2405			
N 130 SS=F	10.27.11.03.D2 Crit-Nursing Task competency to perform task .03 Criteria for Delegation. D. When delegating a nursing task to an unlicensed individual or certified nursing assistant, the nurse shall: (2) Either instruct the unlicensed individual or certified nursing assistant in the delegated task or verify the unlicensed individual's or certified nursing assistant's competency to perform the nursing task; This Regulation is not met as evidenced by: See deficiency statement under tag #Y2405.	N 130			